Purchase Order Guidelines
Radiology: Syringe and Disposable

Bayer HealthCare, LLC | July 1, 2018
1. Purpose and Scope
These Guidelines document the policy for domestic US customers placing a standard order of syringe and disposable product from Bayer Pharmaceuticals Radiology.

2. Policy
A credit application is required to be completed by prospective customers and submitted to RICustomerAccounts@bayer.com prior to placing their initial order.

Orders with a total net value greater than $1000 must be submitted to Bayer via a physical purchase order, submitted electronically. Faxed documents and emailed images of scanned purchase orders are acceptable means for submission. Please contact Customer Care if a Microsoft Word template is needed, as this can be provided upon request. Orders placed via the myORDERS website do not require a written purchase order.

Orders that are drop-shipped to non-standard shipping locations must be submitted to Bayer via a physical purchase order, submitted electronically. Faxed documents and emailed images of scanned purchase orders are acceptable means for submission.

Submitted purchase orders should include customer information. Ship-to company name and address must be included on every purchase order. Purchase orders submitted in batch must be listed distinctly on separate pages.

Bayer’s preferred means of accepting purchase orders is via electronic data interchange (EDI) or via Bayer’s myORDERS website. Bayer HealthCare LLC is available on GHX’s online exchange for ordering convenience. myORDERS can be accessed via the web at http://myORDERS.bayer.com.

Orders submitted via fax or email are acceptable if EDI or web access are not available.

Ordering via phone should be generally limited to expedited order requests. Please be advised that orders over $1000 will require a physical purchase order to be submitted.

Credit card orders are not permitted. Only US Government entities are authorized to use credit cards as a means of payment for purchases.

Order confirmations will be provided within 24 hours of order approval. Faxed orders require a confirmation fax line on the purchase order. Emailed orders will be confirmed to the sender’s email address unless otherwise requested. Orders received via GHX or myORDERS will be confirmed automatically upon Bayer’s receipt and credit approval of the order.

Customer pick-ups are permitted with restriction. Bayer will permit customer pick-ups of their order from the New Galilee, PA distribution center for customers that are located within a 100 mile radius of the distribution center. In this case, the customer will assume all liability for freight carrier pick up. Bayer will not permit pick-ups for customers that are outside of the 100 mile radius of the New Galilee, PA distribution center.

Orders ship the next business day following order approval. Orders needing expedited processing will require a specific request for same day shipment, either via written or verbal means.

Bayer HealthCare will accept standing orders for shipments with a maximum shipping date of 1 year in the future from the PO receipt date. All standing orders longer than this length will not be accepted and will have to be resubmitted with allowable dates.

Standing orders’ shipping dates can only be extended through the expiration of current contract pricing. Standing order shipments can only be scheduled to ship until the expiration of current contract pricing. Bayer’s Customer Care and Contracting departments will perform the research to investigate standing order duration eligibility. If the contract price changes during the duration of the standing order a new standing order will need to be submitted to Bayer. The existing standing order will be cancelled.

All standing orders must be received in written form, either physically or electronically, on a valid customer purchase order. Standing orders cannot be processed verbally. This is in an effort to protect the customer’s information, pricing, and invoicing accuracy.

Modifications to the quantity, duration, or shipping dates of an existing standing order require the submission of written modification instructions to be submitted to Bayer. This requirement protects both the customer and Bayer from unauthorized changes and order entry error.

3. Contact Information
Customer Care: 1 (800) 633-7231, ext. 2
Purchase Order Fax Line: 1 (412) 767-4120
GHX Supplier Name: Bayer HealthCare LLC
Email: RICustomerCare@Bayer.com
Hours of operation: Monday–Friday: 8 AM–5 PM EST
Online: http://myORDERS.bayer.com

4. Activation
This policy is effective August 1, 2016.
Appendix A

Understanding your invoice

Invoice
Invoice Date: 06/23/2015

INVOICE NUMBER

6000004222

BILL TO NAME AND ADDRESS

Hospital Medical Center
12707 Shawnee Mission Pkwy
Shawnee KS  66216-1846

RADIOLOGY
CUSTOMER
CARE PHONE
NUMBER

For information please contact
Phone  +1 800 633 7231

ORDER INFORMATION

Customer 137186
Hospital Medical Center
12707 Shawnee Mission Pkwy
Shawnee KS  66216-1846

References
Payer:  137186
PO Number/Date:  123456 / 06/22/2015
Sales Order/Date:  81458 / 06/22/2015
Delivery No./Date:  10019297 / 06/23/2015
Warehouse:  RI Sales

SHIP TO ACCOUNT NUMBER AND ADDRESS

Ship-To Party 137190
Hospital Imaging Center
15100 W 67th St
Shawnee KS  66217-9328

SOLD TO ACCOUNT NUMBER AND ADDRESS

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Shipping and Handling
Subtotal  792.00
Tax Jur Code Level 1  48.71
Tax Jur Code Level 2  9.70
Tax Jur Code Level 3  12.87

TOTAL AMOUNT DUE  863.28

Ordering via GHX? Bayer HealthCare now supports electronic invoices via EDI 810. Please email RI.orders@bayer.com for more information.

Payment terms:  Up to 07/23/2015 without deduction 30 d. w/o discount of inv. net

Incoterms:  CPT Carriage paid FOB SHIPPING POINT

PLEASE REMIT TO:
Bayer HealthCare
P.O. Box:  360172
Pittsburgh PA 15251-6172

Inv. No:  6000004222
Cust. No:  137186

137186

Please mention this data in every business correspondence: invoice nr. 600004222, invoice date 06/23/2015, customer nr. 137186